

Trillium Community Health Plan North Board of Directors Meeting Minutes

Thursday, May 16, 2024 9am - 11am PT

<u>Attendance</u>

Present: Brooke Linn, Dr. Manu Chaudhry, Mary Rumbaugh, Nicholas Ocon, Sarah Brewer, Sean Hubert,

Sharif Maddox, Vanessa Esteves

TCHP Staff: Courtney Johnston, Dominique Lopez-Stickney, Dr. Jeanne Savage, Jessica Weber, Justin Lyman,

Kendra Pennington, Kim Hanson, Kristine Jones, Melanie Westrick, Tom Bialozor, Traci Kramer

Guests: Chase Bissett

Call to Order & Opening Remarks

Mary Rumbaugh, called the meeting to order at 9:01am. Welcome to our May meeting.

Review and Approvals

Mary Rumbaugh presented the following material for approval:

- **Motion**: to approve April Board minutes as submitted.
 - o **Action:** April Board minutes unanimously approved.

Board

Dominique Lopez-Stickney provided the Board a brief update on the nominating committee.

- Working on outreach with three organizations.
- One page recruitment document created.
- Discussion on time frame of engagement.
- Southern region, we invited perspective members to a Board meeting.
- Sharif: Kendra and Sharif working on potential new CAC member for Board member position.

Sarah Brewer led the discussion on follow up after Dr. Hathi's visit and what's next.

- HRSN, housing implementation.
- Waiver, limited rollout.
- Data conversations, CCOs have better data.
- Cost of care, what if target intervention increases spend.
- Aging population, rising risk, rising cost.
- Discussion on transitional housing.
- Keep conversations going and align with other CCOs.

Quality Metrics Update

Traci Kramer provided the Board with an update on Quality Metrics focusing on:

Received 2023 dashboard.

- Have until 5/31 for data validation.
 - Passing 9 of 15 measures.
 - Have action plan for those we are failing.
- Incentive metrics YTD 2024.
 - 2 of the measures we are trending below, we are not likely to pass same measures in 2023.
 - o Discussion on DHS metric and the trend causing the challenge of scheduling appointments.
- HPRS (Health Plan Rating System) YTD 2024.
 - o Element added of requiring average of 3 star rating. We historically have been 3 to -3 1/2.
 - Additional element, any single measure at 1 star, placed on a CAP (corrective action plan).
- Action: Sarah suggested inviting Dr. Alice Chen from HQ to attend Board meeting later in the year.

Legislative Update

Courtney Johnston provided the Board with a legislative update focusing on:

- Legislation Interim Work
- Governor's Office
 - Behavioral Health Initiative
 - Sharif interested in BH SWOT analysis.
 - Action: Send Behavioral Health Initiative information to Board.
- Key Dates

CAC Report

Sharif Maddox provided the Board with a comprehensive update on the previous CAC meeting.

Leadership Updates

Dominique Lopez-Stickney presented the Board with an Operations membership dashboard.

- Membership data requested by Board.
 - o In progress, more to come.
- Current membership and goal if doubled.
- Discussions on network develop strategy, key community doors, network adequacy.
 - Action: add Brandie Thielman, provider engagement operating model to next meeting time permitting.
- Core member variance per month, big uptick in July.

Dominique Lopez-Stickney provided the Board with an update on the following:

- HRSN Vendor & Provider Interest
- HRSN Provider Network
- Community Capacity Building Funding

Central City Concern

Sean Hubert introduced Chase Bissett.

Chase Bissett provided the Board with a Central City Concern Mobile Health Program Overview.

- Our Hypothesis
- How We Serve
 - o CCC Mobile Care Model
 - Currently serving over 12 locations rotationally and downtown streets.
 - Levels of Service and Goals

- 3 levels of care
- Medical interventions: total all 3 levels, just under 1400 services.
 - 572 are comprehensive, most are medical.
- Trillium Support, Summary and Update
 - Staff functions funded.
 - Support services funded.
 - Discussion on how to sustain after funding gone.

Strategic Updates

Tom Bialozor provided the Board with an update on the SUD disparities workgroup.

- Additional meeting with Heath Share completed 5/2/2.
- Health Share has data on:
 - o Members with SUD Diagnosis by ZIP code.
 - o Members with OD in the past 12 months by ZIP.
 - O Does have the ability to sort data by R/E & language.
- Next steps: Health Share has authorization data, working to attribute to zip codes. Once completed, it will likely be possible to develop a merged data set among both CCOs.
- Song for Charlie SUD prevention update.

Public Comments

No public comments.

Meeting Adjourned at 10:59am. Next Trillium North Board of Directors Meeting: Thursday, June 20, 2024, 9am - 11am. Will be in-person/hybrid meeting.

Respectfully submitted, Kristine Jones

Sarah Brewer, Secretary