



## Trillium Community Health Plan South Board of Directors Meeting Minutes

Monday, July 15, 2024

12pm - 1:30pm PT

### Attendance

Present: Caitlynn Hatteras, Dr. Chris Hanson, Craig Opperman, Jacob Fox, Kachina Inman, Jocelyn Warren, Sarah Brewer, Shana Eddy, Tara DaVee

TCHP Staff: Cindy Keen, Courtney Johnston, David Hidalgo, Debi Farr, Dominique Lopez-Stickney, Jessica Weber, Justin Lyman, Kim Hanson, Kristine Jones, Melanie Westrick, Rohit 'Zach' Zacharia Tom Bialozor, Traci Kramer

Guests: Renee Yandel, Mark Cokenour

### Call to Order & Opening Remarks

**Craig Opperman** called the meeting to order at 12:01pm. Hope everyone is staying cool.

### Review and Approvals

**Craig Opperman** presented the following material for approval:

- **Motion:** to approve May Board minutes as presented.
  - o **Action:** May Board minutes approved by consensus.

### South CAP Annual Report

**Dr. Chris Hanson** provided the Board with an overview of the South CAP annual report, highlights included:

- Reviewed focus areas, primary activities, and outcome.
- Reviewed anticipated focus areas for 2024.
- **Action:** Request to have CAP updates as the year progresses.

### Trillium Member Impact Story

**Melanie Westrick** provided the Board with a member impact story involving a 5 year old boy who received AC unit authorization thru HRSN.

### Quality Metrics Update

**Traci Kramer** provided the Board with an update on Quality Metrics focusing on:

- Claims/Hybrid Based Metrics.
- Electronic Health Record (EHR) Metrics.
- Health Plan Rating System Claims Metrics.
- Health Plan Rating System Hybrid Metrics
- **Action:** bring Quality HE dashboard to Board for show & tell.

## Leadership Updates

**Dominique Lopez-Stickney** provided the Board with an OHA link on previous ask during an HRSN Climate discussion on non-congregate and what does it mean. <https://www.oregon.gov/oha/HSD/OHP/Tools/Climate-FAQ.pdf>

**Dominique Lopez-Stickney** provided the Board with an overview of the South Executive Committee & South Board charters.

- South EC charter highlights:
  - New EC charter, this closely mirrors the Board charter.
  - Reviewed roles & responsibilities.
    - Facilitate annual process to assess its own and the Board performance.
    - Oversight of the nominating process for the Board.
  - Membership.
    - Chair/Vice Chair.
  - Discussion on composition of EC, need clarity on how one becomes part of the committee.
    - **Action:** Take back to EC, develop process, bring back to Board for approval.
- South Board charter highlights:
  - Edits done to align with current process.
  - Roles & responsibilities: focus towards strategy.
  - Operating principles: added e-voting if quorum is present.
  - Membership: aligns with required positions.
  - Member accountability: removed each member's performance will be evaluated annually by the EC, added process if attendance drops for a member.
  - Selection process: edits to align with current practices, added nominating committee process, added 1 year limit on Board to become Chair/Vice Chair.
  - References updated.
  - Discussion on purpose, specific to verbiage of "one person at a time".
    - **Action:** Edit purpose verbiage, bring back to Board for approval.

## Dashboard Update

**Dominique Lopez-Stickney** provided the Board with a membership update (excluding CCOF), highlights included:

- Membership is what was expected given Redeterminations.
  - Actual vs goal.
  - Variance +/- per month.
  - Incoming per month.
  - Outgoing per month.
- Discussion on strategy, Board feedback, provider engagement, request for data related to members outgoing.
  - **Action:** Provide info on provider network. Our thoughts on growth strategy. Data on outgoing members.

**Melanie Westrick** provided the Board with a utilization management update, highlights included:

- No early correlation between ED visits and PCP visits
  - o ED visits per 1000 member months.
  - o % members with PCP visits
  - o **Follow-up:** PCPs not available and our efforts to increase it.
- Significant increase in inpatient visits in March and April
  - o IP visits per 1000 member months
  - o Average length of stay for IP.
  - o **Follow-up:** There was a drop in June IP visits, will research.

### **CAC Update**

**Caitlynn Hatteras** provided the Board with a CAC update, highlights included:

- CAC charter revision done, not in the packet. To be sent out via email.
- Focusing on membership, 29 applications. Board to receive email by 8/12 for membership approval/voting.
- CAC annual celebration was held in June.

### **Board**

**Sarah Brewer** provided the Board with an update on the nominating committee.

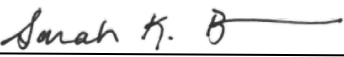
- Had guests at May board meeting, have Renee Yandel, HIV Alliance with us today.
- Getting ready for application on-line.
  - o **Action:** Will send application to interested individuals via email this week.
- Couple of other folks in process.
- Can meet with potential candidates for Trillium 101 on who we are and what we do.

**Dominique Lopez-Stickney, Dr. Chris Hanson & Zach Zacharia** provided the Board with a brief update on the board goals.

- Evaluate - Make It Easier to Work with Us.
- Incorporate - Lead Through Innovation.
- Develop - Trusted Partnerships.

Meeting Adjourned at 1:20pm. Next Trillium South Board of Directors: Monday, September 9, 2024, 12pm - 1:30pm.

Respectfully submitted, Kristine Jones

  
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Sarah Brewer, Secretary