



## Trillium Community Health Plan North Board of Directors Meeting Minutes

Thursday, March 21, 2024

9am - 11am PT

### Attendance

Present: Brooke Linn, Dr. Manu Chaudhry, Mary Rumbaugh, Nicholas Ocon, Sarah Brewer, Sean Hubert, Vanessa Esteves

TCHP Staff: Becca Powell, Courtney Johnston, Dominique Lopez-Stickney, Dr. Jeanne Savage, John Austin, Justin Lyman, Kim Hanson, Kristine Jones, Melanie Westrick, Tom Bialozor

Guests:

### Call to Order & Opening Remarks

**Mary Rumbaugh**, called the meeting to order at 9:04am. Welcome to our March Board. Introductions commenced.

### Review and Approvals

**Mary Rumbaugh** presented the following material for approval:

- **Motion:** to approve January Board minutes as submitted.
  - o **Action:** the January Board minutes unanimously approved.

### Board

**Sarah Brewer** provided an update on community roundtable with Dr. Hathi's the South.

- Combined meeting with TCHP and PacificSource, invites included CAC, CAP and BOD members.
- TCHP leadership met with Dr. Hathi following the roundtable.
- Potential dates for Dr. Hathi to visit Metro area: 4/22 or 4/23.
  - o **Action:** Once confirmed, hold prep meeting to plan direction.

**Sarah Brewer** provided an update on the Board nominating committee.

- Initial meeting held. Look at vacancies and potential areas for exploration.
  - o **Action:** schedule/confirm next committee meeting.

**Mary Rumbaugh** led the discussion on Board meeting frequency and thoughts on increasing it to monthly.

Members agreed.

- **Action:** schedule Board meetings monthly beginning in April, can adjust for months when not going to meet.

### CAP Charter Amendments

**Dr. Jeanne Savage** presented the following material for acceptance of changes as recommended and approval of amendments:

- Manu: Under purpose, request to change improve provider experience to improve caregiver experience.
- **Motion:** to accept CAP charter changes/adjustment as requested and approve CAP charter amendments as presented/to be adjusted.
  - o **Action:** CAP charter changes/adjustment accepted and CAP charter amendments unanimously approved.

### **Quality Metrics Update**

**Becca Powell** provided the Board with an update on Quality Metrics focusing on:

- 2023 YTD Performance Update
- 2024 YTD Performance Update

### **Operational Update**

**John Austin** provided clarification on the agenda item listed as Operations and Pop Health Updates.

**John Austin** presented the OPS dashboard with a focus on metrics from the following areas:

- Diversified Growth
- Compliance
- Operational Excellence
- Utilization Management
- Call Center
- Appeals and Grievances

**John Austin** shared member demographics information with the Board.

- Discussions: Enrollment levels with redetermination, adding components to membership dashboard.
  - o **Action:** Add components to dashboard, verify denied claims is based on number of claims.

**Additional Action:** Future agenda topic: Membership outreach/engagement strategies.

### **Leadership Updates**

**Dominique Lopez-Stickney** provided the Board with an update on the following:

- Eligibility for HRSN Housing Services on 11/1/24
- High-Level Overview: HRSN Housing Services
- Discussion on 1115 policy as it relates to at-risk of homelessness. More families at risk than money available for benefits.

**Courtney Johnston** provided the Board with a legislative update focusing on:

- Top Issues:
  - o Measure 110 Reform
  - o Housing Production
- Behavioral Health
- Health Care Legislation
- Funding
- Notable Legislative Efforts.

### **CAC Report**

**Sharif Maddox** not able to attend meeting.

- **Action:** add additional time at April meeting for CAC update.

### **Strategic Updates**

Tom Bialozor provided the Board with an update on the SUD disparities workgroup.

- Initial meeting with Heath Share completed 3/15/24.
  - o Working towards coordination on this project with them.
- OHA accepted TCHPs comprehensive BH plan goals for 2024.
  - o **Action:** Send full report to the Board.
- Flexible funding was provided to FORA Health.
- Major investment in SUD prevention initiated by TCHP with non-profit org, A Song for Charlie.
- New metrics developed to support APM contracting.
- SUD focused update from Legislative session.

### **Additional Discussion**

Change Bi-monthly Executive Committee meetings to monthly, shorten.


**Action:** Kristine to schedule/adjust for monthly meetings beginning in April.

### **Public Comments**

No public comments.

Meeting Adjourned at 10:47am. Next Trillium North Board of Directors Meeting: Thursday, April 18, 2024, 9am - 11am. Will be in-person/hybrid meeting.

Respectfully submitted, Kristine Jones

  
\_\_\_\_\_  
Sarah Brewer, Secretary