

# **Trillium Community Health Plan South Board of Directors Meeting Minutes**

Monday, March 11, 2024 12pm - 1:30pm PT

# **Attendance**

Present: Caitlynn Hatteras, Dr. Chris Hanson, Craig Opperman, Jacob Fox, Kachina Inman, Sarah Brewer,

Shana Eddy, Shawn Murphy, Tara DaVee

TCHP Staff: Becca Powell, Courtney Johnston, David Hidalgo, Debi Farr, Dominique Lopez-Stickney, Jessica

Weber, John Austin, Justin Lyman, Kim Hanson, Kristine Jones, Melanie Westrick, Traci Kramer

Guests: Jacqueline Moreno, Kayla Watford, Lucy Zammarelli, Mark Cokenour

# **Call to Order & Opening Remarks**

**Craig Opperman**, called the meeting to order at 12:03 pm.

**Craig Opperman**, opening remarks: Saying goes March comes in like a lion, goes out like a lamb.

## **Review and Approvals**

**Craig Opperman** presented the following material for approval:

- Motion: to approve January Board minutes as presented.
  - o **Action:** January Board minutes unanimously approved by consensus.

### **CAP Charter Amendments**

**Dr. Chris Hanson** reviewed the North CAP charter amendments.

- Motion: to accept North CAP charter amendments and approve as presented.
  - Action: North CAP charter amendments accepted and unanimously approved.

#### **Quality Metrics Update**

**Becca Powell** provided the Board with an update on Quality Metrics focusing on:

- South 2023 performance YTD.
  - Data to finalize mid-summer.
- South 2024 performance YTD.
  - Only claims metrics currently available.

#### **Operational Update**

**John Austin** presented the OPS dashboard with a focus on metrics from the following areas:

- Compliance
- Operational Excellence
- Utilization Management (some data not currently available)
- Call Center (data not currently available)
- Action: Some data missing, John to provide Ops dashboard update to Kristine to send out to Board.

**John Austin** shared member demographics information with the Board.

#### **CAC Update**

# Caitlynn Hatteras provided the Board with a CAC update focusing on:

- 2024 CAC selection committee.
- CAC subcommittee and workgroup updates.
  - o Prevention Workgroup.
  - o Rural Advisory Committee.
  - Member Engagement Committee.
  - Health Equity Committee.
- Partner spotlight: Transponder (see packet for information).

## **Leadership Updates**

# **Dominique Lopez-Stickney** provided a Medicaid Director update focusing on:

- Redetermination
  - Statewide update as of 3/1/24.
  - 92% have come up for renewal so far.
  - o OSIP-M group schedule to restart their approval process (6/2024-12/2024).
- HRSN Overview
  - Climate went live 3/1/24. One referral in process.
  - o Housing 11/1/2024.
  - Nutrition 1/1/2025.
- Eligibility for Climate-Related Supports
  - Social risk factor discussion follow-up on eligibility of members in foster care/foster home.
    - Action: Inquiry has been made, awaiting response. Will follow-up.
- Eligibility for HRSN Housing Services on 11/1/24
  - Discussion on who to contact for services.
    - Action: Dominique to research details and provide in follow-up packet. Melanie provided information in chat.
    - Action: To include referral information in next HRSN email update to community partners.
  - o Discussion on what is the HUD definition for at risk of homelessness.
    - **Action:** Dominique to research and provide in follow-up packet. Melanie provided short definition in chat. Will get full definition for everyone.
- High Level Overview: HSN Housing Services
  - o Discussion on possibility of more than one housing benefit at a time.
    - Action: Dominique to bring examples for next meeting.

# **Courtney Johnston** provided a Legislative update focusing on:

- Top Issues:
  - o Measure 110 Reform
  - Housing Production
- Behavioral Health
- Health Care Legislation
- Funding
- Notable Legislative Efforts. Caitlynn commented on book bans: schools getting rid of librarians.
- Discussion on expungement initiative.
- **Action:** Courtney to provide Legislative update to Kristine to send out to Board.

**Courtney Johnston** provided a brief update on CBI update/press release highlights included:

- Programs funded.
- Press release/announcements sent.
- Press tool kits sent to awardee organizations. Working on several joint press release.
- CBI grant announcement link: <a href="https://www.trilliumohp.com/supporting-oregon-communities/community-benefit-initiatives.html">https://www.trilliumohp.com/supporting-oregon-communities/community-benefit-initiatives.html</a>

## **Strategic Updates**

Craig Opperman & Sarah Brewer provided the Board with an update on the nominating committee.

- David Sáez, Plaza, formerly Centro not at this time.
- Have short list of candidates.
- Met with PeaceHealth have meeting scheduled with potential candidate.
- Current plan: potential nominee recommendations/voting at May meeting.

Sarah Brewer led the discussion on in-person May BOD meeting and timing.

- Led the discussion on expanding the May BOD meeting for in-person starting at 11am.
  - o Action: Update May meeting to reflect in-person meeting with 11am start time.

## **Board Goals Update**

**Dominique Lopez-Stickney, Dr. Chris Hanson, Shawn Murphy & David Hidalgo** provided the Board with a brief update on the board goals.

- Evaluate Make It Easier to Work with Us.
- Incorporate Lead Through Innovation.
- Develop Trusted Partnerships.
  - o Discussion on increasing number of psychiatrists.

Meeting Adjourned at 1:16pm. Next Trillium South Board of Directors Meeting will be in-person: Monday, May 13, 2024, 11am – 1:15pm.

Respectfully submitted, Kristine Jones

Sarah M. B Sarah Brewer, Secretary