



How do I find a CHW?

You can connect with a CHW by contacting Trillium or talking to your provider:

- Call Trillium at 1-877-600-5472 and ask to speak to a Community Health Worker. You can also email us at CHW@TrilliumCHP.com.
- Tell your provider that you are a Trillium member. They will connect you to us.

Quotes From Members

“My Community Health Worker helped me get through very difficult times when I was homeless.”

“My CHW connected me to so many resources and made sure I was served and had a meal for my children on the table.”

Do you think Trillium Community Health Plan (TCHP) has treated you unfairly? Trillium must follow state and federal civil rights laws. It cannot treat people unfairly in any of its programs or activities because of a person's:

- Gender identity
- Age
- Race
- Marital status
- Color
- Religion
- National origin
- Disability
- Sex
- Sexual orientation
- Health Status

You can get this letter in another language, large print, or another way that is best for you. You can also have a language interpreter. This help is free. Call 1-844-867-1156 (TTY/TDD 711).

Puede recibir esta carta en otro idioma, en letra grande o en el formato que sea mejor para usted. También puede tener un intérprete de idiomas. Esta ayuda es gratuita. Llame al 1-844-867-1156 (TTY/TDD 711).

English ATTENTION: If you do not speak English, language assistance services, free of charge, are available to you. Call 1-877-600-5472; TTY: 1-877-600-5473.

Español (Spanish) ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-877-600-5472; TTY: 1-877-600-5473.



Local: 541-485-2155
Toll Free: 877-600-5472 (TTY: 711)

TrilliumOHP.com

OHP-TRIL-23-3770 Approved 2/3/2023
© 2023 Trillium Community Health Plan. All rights reserved.



Community Health Workers

SUPPORTING YOUR HEALTHCARE JOURNEY



TrilliumOHP.com

About Us

Community Health Workers (CHWs) are a front line public health worker who is a trusted member who often have lived experience, share ethnicity, and language, and/or has an unusually close understanding of the community they serve. CHW's help members access and understand their healthcare benefits, support them in self-managing chronic conditions like diabetes and asthma, assist with scheduling and getting to appointments.

CHWs also support members in addressing social determinants of health, by connecting members to resources for food, housing, wellness items, and more.

Our Services

YOUR CHW CAN HELP YOU:

- Talk with your doctor or healthcare provider
- Find primary care providers and specialists
- Manage chronic diseases like diabetes or asthma
- Remember to take your medication on time
- Connect to services that help with:
 - Transportation
 - Housing/shelter
 - Utilities/phone
 - Food/nutrition
 - Dental care

If you would like to learn more about these programs, please ask your CHW. You can also call Trillium at 1-877-600-5472 and ask to speak to a Community Health Worker.

Our Mission Community Health Workers empower Trillium members to reach their health and wellness goals.

Our Role Community Health Workers support Trillium members by connecting them to needed care and resources. We meet members where they are and build relationships on a foundation of mutual trust and respect.

